# Get notified of project status updates in Slack

## Scenario

It is important for public organisations to enhance communication and team awareness in real-time by using Enquire to manage grant applications. The goal is to boost team responsiveness and keep them informed about current workloads and urgent tasks.

## Solution

Integration of the Enquire Reporting Warehouse with a Slack channel to stream updates about application statuses.

## Implementation

### 1. Data Source Configuration
The Enquire Reporting Warehouse is set up to track the status of grant applications, including fields like application ID, applicant name, application status

### 2. Integration Tool Selection
A tool like Zapier, Integromat, or a custom AWS Lambda function is chosen to bridge the Enquire Reporting Warehouse and Slack. This tool will monitor the database for changes in application status.

### 3. Setting up Triggers
Triggers are configured in the integration tool to detect when an application status changes in the Enquire Reporting Warehouse.

### 4. Slack Channel Setup
A dedicated Slack channel (e.g., #grant-applications-status) is created for the team to receive updates.

### 5. Workflow Implementation
The integration tool fetches real-time updates from the Enquire Reporting Warehouse and posts a message in the Slack channel whenever there is a status change.

### 6. Customising Notifications
Notifications can be tailored based on the team's needs. For instance, high-priority applications or those marked as urgent can trigger immediate alerts, while routine updates might be summarised in a daily digest.

### 7. User Access Management
Access to the Slack channel is managed to ensure only relevant team members receive the updates.

## Benefits

### Enhanced Team Awareness

Real-time updates in Slack ensure the team is always informed about the current state of grant applications.

### Improved Responsiveness

Immediate notifications about status changes allow for quicker actions and decision-making.

### Increased Efficiency

Automated streaming of updates reduces manual checks and communication overhead.

### Better Prioritisation

Highlighting urgent or high-priority applications in the Slack channel helps the team focus on critical tasks.

### Outcome

- Reduce the need for manual status checks and facilitate quicker decision-making
- By streamlining communication and information flow, the team can prioritise effectively, focus on urgent tasks while staying informed about the overall pipeline
- Enhanced operational efficiency, better resource allocation and improved service delivery to applicants

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